eGov Services Update

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Acting eGov Services Advisor

AITR Meeting
June 13, 2012

Agenda

- Refresh of activities
- Virginia Interactive (VI) third party licenses
- Transition update
- Hosting governance
- Supplier's update
- Questions

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Suppliers

- **Operations & Maintenance (O&M)**
  - BroadPoint Technologies
  - CyberData Technologies

- **Hosting**
  - AIS Networks
  - CyberData Technologies
  - SiteVision

eGov Services

- eGov services progam has information on the VITA website for O&M and hosting

- Frequently asked questions (FAQ) – to review FAQs on the VITA website, select "eGov Services" under "Topics of Interest"

![VITA — Virginia Information Technologies Agency]

VI Third Party Licenses

- A request for proposal was issued for security awareness training

- Email marketing software
  - http://email-marketing-service-review.toptenreviews.com/

Transition Update

- Escrow testing
  - Testing selected applications from the inventory
  - First application has been compiled successfully and is ready for review by the customer
- The VI contract was extended for support and maintenance of the current environment <u>up</u> to one year if needed -- we have time!

Hosting Governance

- Criteria for governance is being developed

- Governance criteria to be available shortly

- Adhering to IT Security Standard (SEC 501)

Supplier Update

- Webinar

  - Co-sponsored with the suppliers and VITA

eGov Services Help

- Questions about your inventory
  - Contact your agency customer account manager
  - Email eGovQuestions@vita.virginia.gov
- Questions about planning/transition
  - Contact Jim Adams
  - Jim.adams@vita.virginia.gov
- FAQs
  - Check FAQ pages, which will be updated as needed www.vita.virginia.gov

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Questions?